How to Call 911

BE CALM, Responder Needs to Understand What You are Saying

BE PREPARED IN ADVANCE WITH THE FOLLOWING INFORMATION:
Your Name
Your Phone Number
The Address of the Emergency – Look at landmarks if you don’t know the road address. What is the name of the road? Are you near a crossroad.
Type of Emergency - What is wrong? Fire, need police, need medical help
Car license plate, make, model, color and year of car - If a car accident.

Make sure your cell phone GPS is on and leave your phone on so they can find you if you do not know the address.

You can have this form printed out and posted near your phone so you remember what to say when you call.

Dial 911 on your phone

Operator: 911. Is this an emergency?
Caller: ____________________________________________________________

Operator: What is your name?
Caller: ____________________________________________________________

Operator: What is the phone number you are calling from?
Caller: ____________________________________________________________

Operator: What is the address?
Caller: ____________________________________________________________

Address number, street name, city
Operator: What Kind of Emergency?

Caller: (medical emergency, fire, accident, etc.)

Operator: How many cars or people are involved? What is your license plate, make, model and year of car?

Caller: ____________________________

Operator: Is anyone hurt?

Caller: ____________________________

Operator: OK, _________. We'll send ________ right away.
(student's name) (e.g. an ambulance, fire truck, police)

Governor's Advisory Council for Exceptional Citizen's (GACEC) Project